

- No one has the right to hit you, to treat you like a child, or to humiliate you.
- No one has the right to take your money or your property.
- Elders have rights, autonomy, and deserve to be treated with respect.



To report Elder Abuse, call:

**1-800-96-ABUSE**  
1-800-962-2873

## Contacts

### Elder Abuse Hotline

24-hour: 1-800-962-2873)

TDD: 1-800-453-5145

### Domestic Violence Hotline

24-hour: 1-800-500-1119

### Elder Helpline

1-800-963-5337

TDD: 1-800-955-8771

### Fraud Hotline

1-800-378-0445

### National Fraud Information Center

1-800-876-7060

### Florida Senior Legal Helpline

1-888-895-7873

### Long-Term Care Ombudsman

1-888-831-0404

### Division of Consumer Services

1-800-435-7352

### Financial Services

1-800-342-2762



Provided by:

FLORIDA DEPARTMENT OF ELDER AFFAIRS  
4040 Esplanade Way  
Tallahassee, FL, 32399-7000  
(850) 414-2000

**ELDERAFFAIRS.ORG**

## THE POWER TO PREVENT ELDER ABUSE



**IS IN  
YOUR  
HANDS**



## WHAT IS ABUSE?

**Physical Abuse:** Pushing, striking, slapping, kicking, pinching, restraining, shaking, beating, burning, hitting, shoving or other acts that can cause harm to an elder.

**Emotional or Psychological Abuse:**

Verbal berating, harassment, intimidation, threats of punishment or deprivation, criticism, demeaning comments, coercive behavior or isolation from loved ones.

**Self-neglect:** When individuals fail to provide themselves with whatever is necessary to prevent physical or emotional harm or pain.

**Financial or Material Exploitation:**

Improper use of an elder's funds, property, or assets; cashing checks without permission; forging signatures; forcing or deceiving an older person into signing a document; using an ATM/debit card without permission.

**Sexual Abuse:** Non-consensual sexual contact of any kind including assault or battery, rape, sodomy, coerced nudity or sexually explicit photography.

## SIGNS OF ABUSE

**Physical signs may include:**

- cuts, scratches, or puncture wounds
- sunken eyes or cheeks
- burns
- soiled clothing or bedding
- bruises
- lack of necessities such as food, water, or utilities
- welts
- dehydration or malnutrition
- poor coloration

**Behavioral signs may include:**

- fear or anxiety
- contradictory statements
- agitation
- implausible stories
- anger
- hesitation to talk openly
- isolation
- confusion or disorientation.
- withdrawal
- depression
- resignation
- ambivalence

## Florida has 5.5 million residents age 60 and older.

### Maltreatment Distribution In Adult Investigations and Elderly Victims Fiscal Year 2019-2020

#### Type of Maltreatment and Investigations

Self Neglect	13,818
Inadequate Supervision	9,597
Exploitation	7,217
Physical Injury	5,480
Environmental Hazards	4,166
Medical Neglect	3,060
Mental Injury	3,018
Bone Fracture	763
Substance Misuse	626
Confinement / Bizarre Punishment	562
Malnutrition/Dehydration	455
Sexual Abuse	320
Death	312
Asphyxiation	85
Internal Injuries	71
Burns	53
<b>Total</b>	<b>49,603</b>

**IN AN  
EMERGENCY,  
DIAL 911.**

