

Lecture One Page
September 24th, 2019

2PM-3PM Medication Management Program orientation

- Elder Options Medication Management Series page
<https://agingresources.org/medication-management-series/>
- Web Page Content
 - Program Schedule
 - PPT lectures: Posted after lecture
 - Medication Hassles survey
 - Questions and Answers
 - Medication/Aging Information URLs
 - Kaiser Family Foundation (KFF)
 - CDC: Communicable Disease Center
 - FDA: Food and Drug Administration
 - AHRQ: Agency for Healthcare Research and Quality
 - Joint Commission

3-3:15 Break

3:15-4PM You and the Medication Use System

Lecture Sources

- Medication Hassles Document <https://forms.gle/r1m94SL52CkhNoyG7>
Fill out by October 22nd, 2019
- Psychographic Segmentation and its Practical Application in Patient Engagement and Behavior Change
https://cdn2.hubspot.net/hubfs/3790014/PB_PSYCHOGRAPHIC_SEGMENTATION_WHITEPAPER_2019.pdf?
- **SILENCE KILLS**
<https://www.aacn.org/nursing-excellence/healthy-work-environments/~media/aacn-website/nursing-excellence/healthy-work-environment/silencekills.pdf?la=en>
This study suggests that improvement in these seven crucial conversations could not only contribute to significant reductions in errors, but also to improvements in quality of care, reduction in nursing turnover, and marked improvement in productivity.
- SPEAK UP Joint Commission
<https://www.jointcommission.org/speakup.aspx>
The goal of Speak Up™ is to help patients and their advocates become active in their care. Speak Up™ materials are intended for the public and have been put into a simplified (i.e., easy-to-read) format to reach a wider audience.